12 September, 2025

Information Notice under EU Data Act

In accordance with Regulation (EU) 2023/2854 (Data Act), Hitachi Industrial Equipment Systems Co., Ltd. ("HIES") and its Affiliates ("Company") hereby provide the prospective customer of a connected product(s) by the Company ("Product(s)") ("Customer") with the following information. "Affiliate" means any HIES group company that is directly or indirectly controlled by HIES.

(a)	Name of the Product	Programmable logic Controller EHV series CPU module, MICRO-EHV series Basic unit
(b)	The type, format and estimated volume of data that the Product generates	Log data: The firmware stores log data (Operation log, Error log) to the internal memory. Volume of Log data: EHV series: Max. 512 byte MICRO-EHV series: Max. 2,048 byte
(c)	Whether the Product is capable of generating data continuously and in real time	The log data can be saved continuously and in real time.
(d)	Whether the Product is capable of storing data on-device or on a remote server (and duration of retention of the data)	Whether the connected product is capable of storing data on-device or a remote server: [on-device] Log data is stored [remote server] Log data is NOT stored
		(If relevant) intended duration of retention: [on-device] Unlimited (Data is kept when battery in on.)
(e)	Method of access, retrieval (and erasure) of the data by the Customer and relevant information	How the user may access and retrieve the data (including the technical means to do so): [on-device] Log data can be accessed with the programming software by selecting "CPU log" in the Tool menu with the programming software. In case of MICRO-EHV, log data can be uploaded to USB memory as text file.
		(If relevant) how the user may erase the data (including the technical means to do so): [on-device] No way to erase log data. (If the battery becomes empty, the log data will be initialized.)
		Terms of use for the above-mentioned method(s): [on-device] The user can access and acquire the log data by using programming software.
		Quality of service: [on-device] For technical support purpose, customers may be asked to provide the stored log data by the programming software. For failure investigation purpose, the log data may be reviewed from the returned products.
(f)	Other information	The Company may request the provision of log data at the time of customer inquiries, as necessary for investigation. Data retention period: 1 month

<u>Data Use Policy</u>

In addition to the foregoing, the following Data Use Policy provisions shall apply, in compliance with Regulation (EU) 2023/2854 (Data Act).

1. Data Acquisition by the Company

- The Company may request the provision of data necessary for investigation at the time of the Customer inquiries.
- The Company may extract data necessary for investigation from the Products returned by the Customer for the purpose of the Product failure analysis.
- The Company shall not be responsible for preserving the acquired data beyond the retention period stated in the foregoing Section (f). Should the data be no longer retained by the Company, the provision of such data by them may not be possible. The Customer shall take appropriate measures to retain data such as creating backups in advance.
- This Policy retroactively shall apply to data necessary for inquiry investigations, even if it was provided prior to the date of an agreement regarding data provision.

2. Purpose of Use of Acquired Data

- The data acquired under Section 1 shall be used solely for the purpose of providing support, warranty, or other related services in connection with the Product.

3. Sharing of Non-Personal Data with Third Parties

- The data acquired under Section 1 may be shared with third parties involved in the manufacturing and sales of the Product, solely for the purposes described in Section 2.

4. Data Sharing Upon Customer Request

- Upon customer request, the data acquired under Section 1 may be provided to the 3rd party data recipient designated by the customer. The method of data provision shall be determined on a case-by-case basis.

<u>Notice to Retailers and OEM Customers</u>

<u>If you enter into a direct contract with the Customer for the purpose of reselling the Products, selling them in combination with other products or the Customer's own products, or retaining the Customer's data in the course of providing repair services, please provide the Customer with the contents of this information notice prior to the contract or repair services. Failure to do so may result in you being penalized for violating the Data Act.</u>